

October 15, 2009

Francesco Nigris
Nicos Group, Inc.
80 Oak Street
Norwood, NJ 07648

Re: Clean room system

Dear Francesco,

As a follow up to our conversations I thought I would drop you a line to let you know how pleased we are with our Nicomac Clean Room system.

Originally I was very hesitant and apprehensive because of the fact that both the material and installers would be from overseas. Areas of concern centered around transportation time, US Customs, delivery time of any additional panels or material needed and whether your installations crews would be on site until the job was complete.

To expand on our experience let me start with the material, due date and transportation. Your factory beat the original ship date by several weeks which helped us get a head start on the whole project, pretty unbelievable because most of our US suppliers were late. The material delivered was exactly as represented by Nuala and is of the high quality we demanded for our aseptic clean rooms. Your staff did a great job of tracking and making sure that US Customs went smoothly. Next came my concerns regarding the installation team and timing. It is a bit of an understatement to say that Stefano, Nhut and Claudio were hard workers, skilled in their trade and took pride in the work, but it is. Surprised again Nicomac delivered more than promised. My only regret was that I didn't get to properly thank them before they left. My last few concerns revolved around additional material needed and support after the sale. Most of my concerns regarding additional material dissolved when I discovered how much extra material is delivered with the original shipment. But being the doubting Thomas that I am I wouldn't be satisfied until I really put you to the test. As with any construction project there will be changes from the original plans and our project was no different. I am happy to say that Nuala and everyone at Nicomac worked hard to get us the additional material needed delivered on time and stayed with us through the very end.

Francesco, thank you and please thank your team again for all the hard work, sticking to our tight completion date and your sincere effort to see that our project was a complete success from start to finish. I really appreciate the dedication after the sale, we were never forgotten about. I wouldn't hesitate to use your company again and would be happy for you to share this letter with potential customers.

Sincerely,
Allergy Laboratories, Inc.



Warren Johnson
Vice President



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